



Cape York Recovery Package

Cairns to Cape York Coverage

Travelling Cape York is one of Australia's greatest adventures — but anyone who has spent time on the Peninsula Development Road, Old Telegraph Track, Frenchmans Track, or the countless remote tracks throughout the Cape knows things can go wrong quickly.

Most roadside assistance policies do not cover remote recoveries in Far North Queensland, and retrievals from remote areas can easily cost many thousands of dollars depending on location, weather, tides, access and recovery difficulty.

That's why Off The Wall Automotive has introduced our Cape York Recovery Assurance Package — designed specifically for travellers heading north from Cairns into remote Far North Queensland.

With experienced operators, remote recovery capability, workshop support and local Cape York contacts, we help provide peace of mind while travelling some of Australia's toughest country.

Coverage Cost

4WD Vehicle Coverage

\$495 per vehicle

Coverage applies for eligible vehicles travelling between Cairns and Cape York.

Optional Add-Ons

Motorcycle Recovery Coverage

\$330

Available for registered and roadworthy motorcycles travelling within the covered region.

Caravan / Trailer Coverage

Additional \$195

Coverage applies to camper trailers, caravans and box trailers being towed by a covered vehicle. (7M maximum length)

Pre-Cape Inspection Discount

Customers who complete a Pre-Cape Inspection with Off The Wall Automotive before departure will receive:



\$50 Discount Off Coverage

The inspection helps identify common Cape York issues before they become major recovery problems in remote areas.

What Is Covered

If your vehicle suffers a mechanical breakdown or non-accident immobilisation within the covered Cape York region, we will organise recovery of your vehicle back to:

- Off The Wall Automotive in Cairns

OR

- Cape York Mechanical in Seisia if the vehicle is located north of the Jardine River.

Vehicles recovered north of the Jardine River may also sent to be assessed by Cape York Mechanical before any further transport or repairs are arranged.

Customers may then choose to:

- Repair the vehicle at Cape York Mechanical; or if the repair its larger than their scope of work freight it back to off the wall in cairns

Remote Track Recovery Conditions

Vehicles located off the Peninsula Development Road (PDR), including:

- Old Telegraph Track
- Frenchmans Track
- Portland Roads region
- Pascoe River region
- Canal Creek access tracks
- Remote station tracks and side tracks

Must generally be capable of being:

- Flat towed,
- Winched,
- Or safely recovered back to the PDR or an accessible recovery route.

If a vehicle cannot reasonably be flat towed or accessed safely, recovery may still be possible but will be assessed on a case-by-case basis and may incur additional costs.

Extreme bogging, rollover recovery, floodwater extraction, submerged vehicles, or heavily modified vehicles may attract additional charges depending on circumstances.



Parts Supply & Air Freight Assistance

Where practical, Off The Wall Automotive can assist in sourcing and organising emergency parts freight into Cape York.

Parts can be organised and air freighted to:

- Coen
- Bamaga

Important Conditions

- Freight charges are at the customer's cost
- Parts are at the customer's cost
- Parts supplied under this service are to be purchased through Off The Wall Automotive unless otherwise agreed prior

Availability of parts, flights and freight services may vary depending on weather, season and supplier availability.

Optional Family Return Loan Vehicle

For travellers wanting additional peace of mind, we also offer a:

"Return To Cairns" Loan Vehicle Option

If your vehicle requires recovery and becomes immobilised north of the Jardine River, we can provide a loan vehicle on the southern side of the Jardine River to assist with returning you and your family safely back to Cairns.

Cost: \$330

This option is only available once recovery services are required and is subject to vehicle availability.

Conditions apply regarding:

- Licence requirements
- Fuel usage (vehicle to be filled on return)
- Vehicle cleanliness
- Return arrangements (once you've returned to Cairns another vehicle can be arranged)

Important Vehicle Conditions

Vehicles found to be:



- Significantly overloaded
- Over GVM
- Unroadworthy
- Unsafe for Cape York conditions

May have coverage refused or voided.

Off The Wall Automotive reserves the right to refuse recovery where vehicle condition presents unreasonable safety risks to operators or equipment.

What Is NOT Covered

This package is a recovery assistance product only and is not a replacement for comprehensive insurance.

The following are not included unless specifically agreed:

- Accident damage recoveries
- Flood submerged vehicles
- Abandoned vehicles
- Fuel
- Accommodation
- Ferry fees
- Repair costs
- Storage fees
- Commercial tour operations unless pre-approved (please email us for details)

Before You Travel

We strongly recommend:

- Satellite communications or Starlink capability
- Correctly rated recovery points
- Basic spare parts and tools
- Snorkel and driveline breathers for creek crossings
- Travelling with another vehicle where possible
- First aid kit



- Adequate water and

Remote recovery wait times may vary depending on weather, existing jobs, tides and track conditions.

Terms & Conditions

By purchasing Cape York Recovery Assurance, customers acknowledge:

- Recovery times are estimates only
- Remote travel carries inherent risks
- Additional costs may apply in difficult recovery situations
- Recovery decisions are at the sole discretion of Off The Wall Automotive operators based on safety and accessibility b
- Coverage must be purchased prior to entering the Cape York coverage region
- Coverage is non-transferable between vehicles